

USPS

Product Management Shipping

Mailers Technical Advisory Committee

Jay L. Smith
Director, Product Management Shipping
October 3, 2018

Agenda: Product Updates

- Online Package Intercept
- PRS
- PMOD
- Competitive Landscape – Product Exploration

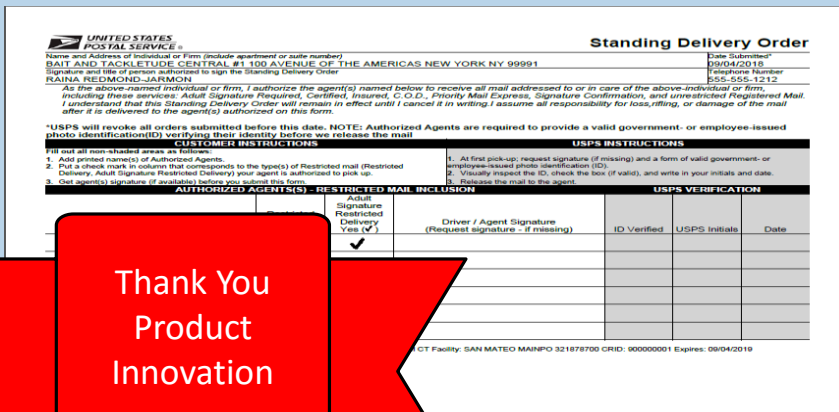
Online Package Intercept:

- Due to fraudulent activity within the package redirect service offered through Online Package Intercept (OPI), two redirect features were shut down
 - As of August 8, 2018 – Online Package Intercept will only offer two options: Hold for Pick-up or Return to Sender. (Eliminated “redirect to a new domestic delivery address”)
 - As of August 31, 2018 – Tracking Delivery Instructions will only offer two options: Leave at the original address, but at a specific location, or Leave with a neighbor. (Eliminated “Send to a different domestic address”)

PRS Onboarding Solutions

Automated PS Form 3801's

- Effective as of September 23, 2018
- Accessible through the Business Customer Gateway (BCG)
- Automated forms will be sent electronically each day, to the selected pickup Post Office or Processing and Distribution Center
- Hard copy forms will still be accepted



UNITED STATES POSTAL SERVICE®
Standing Delivery Order

Name and Address of individual or firm (include apartment or suite number)
BAIT AND TACKLE/DE CENTRAL #1 100 AVENUE OF THE AMERICAS NEW YORK NY 99991

Signature and title of person authorized to sign the Standing Delivery Order
RAINA REDMOND-JARMON

Date Submitted
09/04/2018

Telephone Number
555-555-1212

As the above-named individual or firm, I authorize the agent(s) named below to receive all mail addressed to or in care of the above individual or firm, including the services: Adult Signature Restricted, Certified, Insured, C.O.D., Priority Mail Express, Signature Confirmation, and unrestricted Registered Mail. I understand that this Standing Delivery Order will remain in effect until I cancel it in writing. I assume all responsibility for loss, filing, or damage of the mail after it is delivered to the agent(s) authorized on this form.

*USPS will revoke all orders submitted before this date. NOTE: Authorized Agents are required to provide a valid government- or employee-issued photo identification (ID) verifying their identity before we release the mail.

CUSTOMER INSTRUCTIONS		USPS INSTRUCTIONS			
1. Add printed name(s) of Authorized Agents.	2. Put a check mark in column that corresponds to the type(s) of Restricted mail (Restricted Delivery, Adult Signature Restricted Delivery) your agent is authorized to pick up.	1. At first pick-up, request signature (if missing) and a form of valid government- or employee-issued photo identification (ID).	2. Visually inspect the ID, check the box (if valid), and write in your initials and date.	3. Returns this mail to the agent.	

AUTHORIZED AGENT(S)	RESTRICTED MAIL INCLUSION	USPS VERIFICATION		
Adult Signature Restricted Delivery Yes (X)	Driver / Agent Signature (Request signature - if missing)	ID Verified	USPS Initials	Date
<input checked="" type="checkbox"/>				
<input type="checkbox"/>				
<input type="checkbox"/>				

OT Facility: SAN MATEO MAINPO 321878700 CRID: 800000001 Expires: 09/04/2019

PRS - RDU Master Tool

Internal only access

PRS Partner List

USPS PRS pickup locations full address
 Finance Number
 Facility ID
 AMS Locale Key

Upgrades

Tentative program implementation date:
October 9, 2018

- The Facility Database (FDB) will be synchronized with the RDU Master Tool
- Automatic weekly facility updates
- Updated list can be provided to PRS partner upon request

**Thank You
Product
Innovation**

PMOD, PMEOD, PPMOD Updates:

- Identified the root cause of the frequent NT events (system-generated “in transit to destination” event)
 - The reporting systems were fixed, pending production deployment in the coming weeks
- Operations published an updated Standard Operating Procedures manual and has been conducting refresher training
- We continue to identify and review any additional gaps, such as non-compliant labels, MTE quality, and time in transit

Advanced Communication to Industry:

- FCPS zone/weight pricing model
- Exploration phase for transfer of BPM Parcels to Competitive Product Category

Thank you!

Jay L. Smith
Director Product Management Shipping
Jay.L.Smith@usps.gov
202-268-8318